
CK Asset Holdings Limited
Stakeholder Engagement Policy

1. Policy Statement

CK Asset Holdings Limited (the “Company” and, together with its subsidiaries, the “Group”) recognises the importance of stakeholder engagement and is committed to engaging stakeholders in an ongoing dialogue to better understand their evolving needs, concerns and expectations.

This Policy should be read in conjunction with the Company’s Shareholders Communication Policy.

This Policy applies across the Company’s operations. The Company also encourages its tenants, customers, suppliers (direct and indirect), business partners, contractors and sub-contractors to follow the practices outlined in this Policy and to further their own efforts at stakeholder engagement.

This Policy will be reviewed and amended from time to time to ensure its continued effectiveness.

2. Key Stakeholders

The Group maintains close dialogue with its key stakeholders in the different geographic locations in which it operates. Stakeholders include employees, shareholders and investors, tenants, customers, suppliers (direct and indirect), business partners, contractors and sub-contractors, government bodies, the media, rating agencies, local communities, and individuals or groups (including vulnerable individuals or groups) whose well-being may be impacted by the Group’s community activities.

3. Stakeholder Engagement

Stakeholders can keep abreast of the Group’s development by accessing its website which contains useful and up-to-date information about the Group, and are welcome to provide feedback and suggestions through various channels. The Group has established different forms of engagement for various groups of stakeholders in order to maintain effective and meaningful dialogue. Stakeholders may engage with designated departments and units at various levels of the Group through dedicated communication channels, activities and events. In particular, open and frank discussions among colleagues are encouraged, and designated hotlines, emails and suggestion boxes have been set up to receive comments and feedback from employees. The Group strives to ensure that the legitimate interests and concerns of stakeholders (including local stakeholders) are understood and acknowledged, and reflected in the Group’s strategic planning where appropriate to achieve alignment.

The Group has established different forms of engagement for different groups of stakeholders to keep consistent interactions and maintains different communication channels for shareholders and investors to communicate their views on matters regarding the Group's businesses and affairs. These channels include (a) corporate communications published on the websites of the Company and HKEX (and, in the case of actionable corporate communications, further disseminated to shareholders in accordance with the Listing Rules); (b) general meetings which provide a forum for shareholders to raise comments and exchange views with the Board; (c) updated and key information regarding the Group available on the website of the Company; (d) the Company's website which offers a communication platform between the Company and its shareholders and stakeholders; (e) press conferences and analyst briefings convened from time to time, where applicable, to provide updates on the business performance, sales and leasing activities, and other major transactions of the Group; (f) the Company's Hong Kong Share Registrar who deals with shareholders for share registration and related matters; (g) the Corporate Affairs Department of the Company handling enquiries from shareholders, investors and the media generally; and (h) other dedicated communication channels, activities and events operated or organised by designated business units and departments at various levels engaging different groups of stakeholders.

The Group seeks to handle written complaints received from customers in relation to its products and services in accordance with established policies and procedures to ensure timely and appropriate resolution.

4. Responsibility for this Policy

This Policy has been reviewed, approved and adopted by the Board of Directors. The Audit Committee oversees and monitors the implementation and enforcement of this Policy, and may recommend revisions to the Board for approval from time to time.

Effective on: March 2026